

THANKS FOR BRINGING YOUR GROUP!

Our entire team at Frontier City and White Water Bay want you and your group to enjoy your visit at our parks to the fullest. To help make the day enjoyable for everyone, we want to pass along a few tips.

CHILDREN- 2 years of age and younger are admitted FREE of charge at Frontier City and White Water Bay.

PRE-VISIT/ENTRANCE INTO PARK- Always check the park operating schedule prior to your visit by calling Frontier City at (405) 478-2140 or visiting our website at www.frontiercity.com or www.whitewaterbay.com. Frontier City and White Water Bay will issue NO REFUNDS or RAINCHECKS. However, regular group pre-purchased tickets (with the exception of Outdoor Classroom Days) are valid during the entire regular operating season at either park.

TICKET DISTRIBUTION- Please distribute a ticket to each person before approaching the turnstiles at the park entrance. Make sure each ticket has the bar-coded stub attached. The best time to distribute tickets would be just before arrival at the park, generally on the bus.

PARKING- The parking charge at Frontier City is \$8.00 per vehicle and White Water Bay is \$6.00 per vehicle (excluding full-size buses and commercial vans, they park free). You may order pre-purchased parking vouchers for \$4 when purchased at least 10 days in advance and shipped (No PO Boxes). Drivers who show their CDL at the front ticket booth may receive a free admission ticket.

ADDITIONAL GROUP TICKETS-

More: Tickets can be added on at the gate by the group leader for the pre-ordered rate after initial pre-order when you present the ticket shipment voucher included with your original order. Individuals cannot add on tickets to a group order. Meal deals and other pre-sold items cannot be added at the gate. The free chaperone ticket offer does not apply to add-ons. No PO's accepted at front gate for add-on tickets.

Less: Tickets and other pre-ordered items are non-refundable. Regular group tickets can be used at either park during the regular operating season. Daycare tickets any Monday-Friday before 5pm. Outdoor Classroom tickets are only valid on the two specific days.

FOOD POLICY- No outside food, drinks, or coolers/ice chests are allowed inside Frontier City or White Water Bay. The only exception is personal water bottles. For your convenience, a limited number of picnic tables are available outside of Frontier City on a first-come-first-serve basis. Cooler/ice chest storage is available at White Water Bay for \$5 with some picnic tables located just behind the storage inside the park. Food must remain in the picnic area and will not be allowed back into the park.

RE-ENTRY- When visitors exit the park, they should have their hand stamped at the main gate turnstiles. The hand stamp will allow for re-entry into the park any time during the day of visit. During certain events and concerts, re-entry may not be allowed and will be posted at the main entrance.

SET DEFINITE MEETING PLACE & TIME- We suggest setting an exact time and location for your group to meet at the end of the day. The parks will not page for lost or separated parties. Due to having a large potential number of groups in the park, it is necessary that each group make its own arrangements for "getting back together". Make sure every member of your group knows exactly where and when to meet. We suggest that you arrange a time at least a half an hour ahead of park departure.

ILLNESS & LOST ARTICLES- If a member of your group becomes ill, our First Aid Department may be of assistance. The First Aid station is on the south end of the park by the Wildcat. You can also ask a park employee to call First Aid to come to you. If you lose an article, visit Guest Relations to fill out a lost article report. Guest Relations is located on the north side of the park between the Quick Draw and Saddlerock Café. Our staff will try and retrieve it at the end of the night. We will not shut down rides before then to look. Frontier City is not responsible for any lost, stolen, or damaged articles, so make sure your group secures their items, or leaves them with a non-rider.

ABOVE ALL, WE HOPE YOU HAVE FUN!

We look forward to hosting your group at Frontier City and White Water Bay!



Frontier City
11501 N I-35 Svc Rd
OKC, OK 73131
p. 405-478-2140 f. 405-478-2118

White Water Bay
3908 W Reno Ave
OKC, OK 73107
p. 405-943-9687 f. 405-947-3714

